

1. Introduction

- These Terms & Conditions ("Terms") set out the rules of membership with the British Quality Foundation ("BQF").
- By applying for or renewing membership, you confirm that you have read, understood, and agree to these Terms.

2. Membership

2.1 Eligibility & Application

Membership is open to both organisations and individuals that support BQF's Vision, Purpose and Values, and who meet the criteria of their chosen membership package.

2.2 Membership Packages

Details of current packages and benefits are available on the BQF website. These may be updated from time to time.

2.3 Subscription & Payment

- Membership fees are set by the BQF Board.
- Membership runs for 12 months unless otherwise agreed.
- Membership certificate and logo will be issued on receipt of payment.
- Membership fees are non-refundable.

2.4 Renewal

- A renewal invoice or quotation will be issued at least one (1) month before the renewal date.
- Membership may be terminated if payment is not received by the due date.

2.5 Termination

- Members may resign by written notice either before the renewal date or within one (1) month of receiving a renewal notification, whichever is later.
- BQF may terminate membership if fees remain unpaid 30 days after a reminder, or if a member breaches these Terms or the Code of Conduct.
- Members remain responsible for any fees or costs incurred up to the termination date.

2.6 Group or Corporate Memberships

Where membership is purchased for an organisation, access to membership benefits is limited to employees of that organisation (verified by email address) and, where applicable, its agreed subsidiaries as confirmed in writing by BQF.

3. Member Responsibilities

3.1 Nominated Representative

Each member must appoint a representative to act as the main contact and promptly update BQF with any changes.

3.2 Use of BQF Materials

- Membership certificate and logo can be displayed on company literature and online.
- Members may state they are a member of BQF but must not suggest that BQF has accredited, validated, or approved their training, materials, certifications or qualifications unless given prior written consent.

3.3 Code of Conduct

Members are expected to:

- Uphold BQF's reputation and values.
- Act lawfully, ethically, and respectfully towards other members and the BQF team.
- Avoid behaviour that could damage BQF's reputation.
- Respond to reasonable requests for information or knowledge sharing.
- Attend booked events or provide notice if unable to attend.

BQF reserves the right to suspend or terminate membership for serious breaches of conduct.

4. Events

- Access to events depends on membership level and availability. Attendance is not guaranteed.
- Bookings must be made in line with the published registration process.
- BQF may cancel or amend events at its discretion and accepts no responsibility for costs incurred as a result.
- In the case of persistent non-attendance for registered events, BQF reserves the right to prevent individuals from registering for future events.

5. Website & Resources

- All BQF resources (including website content) are for members' internal use only and may not be used commercially without prior written consent.
- While BQF aims to provide accurate information, no guarantee is given as to its completeness or reliability. BQF accepts no liability for errors or omissions.
- Links to third-party websites are provided for information only. BQF is not responsible for their content.

6. Data Protection & Privacy

- BQF processes personal data in line with UK data protection laws, including the UK GDPR and Data Protection Act 2018.
- More information is available in the BQF Privacy Policy on the website.

7. Limitation of Liability

- To the fullest extent permitted by law, BQF shall not be liable for any indirect, special, or consequential loss arising from membership.

8. Governing Law & Jurisdiction

- These Terms are governed by the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction over any disputes.